Access in Rural Areas: A Guide to Update Your Smart Device or Phone

The networks in rural coverage areas were recently upgraded to provide faster, more reliable broadband service. This new technology is available to Verizon customers.

To help you access the latest technology, we're created a guide for the products that work. If you need further assistance, please contact a [Verizon store](#) nearest you.

Frequently Asked Questions

Q: Can I access this new service if I'm not a Verizon customer?
A: Currently this service is only available to Verizon customers.

Q: Where in Maine does this work?
A: Washington County.

Q: Where in New Hampshire does this work?
A: Coos County.

Q: What does 4G mean and what will it do for me?
A: 4G stands for fourth generation wireless, offering the fastest broadband access for voice and data. Businesses and residential customers will experience less waiting time, fewer dropped calls and enhanced Internet surfing experiences.

Q: What devices and cell phones work on this new system?
A: The following 4G LTE Phones are:
>   IPhone: SE, 6 & 6 Plus, 6s & 6s Plus, 7 & 7 Plus
>   Google: Pixel & Pixel Plus
>   LG V20, LG G5 and LG V10
>   Samsung: Galaxy S6, Galaxy S7 and S7 Edge
>   HTC 10

If you have an older model phone you may look here to see if it is capable to work on our Network:
https://en.wikipedia.org/wiki/List_of_smartphones_with_HD_Voice_support

Q: How do I enable my **IPHONE** to use 4G technology?
A: Follow these 5 steps on your **IPHONE**:

1.   From the Home screen, navigate: Settings > Cellular.
2.   Ensure that the Cellular Data switch is turned On .
3.   Tap Cellular Data Options.
4.   Tap Enable LTE.
5.   Tap: Choose Voice & Data, a checkmark will be present when enabled.

Q: How do I enable my **LG** device to use 4G technology?

A: Follow these 5 steps on your **LG** device:

1.   On the homescreen, tap Settings. You can also access Settings in the Apps menu.

2. Tap Tethering & networks.
3. Tap Mobile networks.
4. Tap Network mode.
5. If you want to use 4G, make sure GSM/WCDMA/LTE auto is enabled.

Q: How do I enable my **SAMSUNG** device to use 4G technology?

A: Follow these 5 steps on your **SAMSUNG** device:

1. From the homescreen, tap and hold the notification bar at the top and slide your finger down.
2. Swipe your finger to the left to reveal more options.
3. Tap and hold Mobile data.
4. Tap Network mode.
5. If you want to use 4G, make sure LTE/WCDMA/GSM is enabled.

Q: I've followed these directions but still can't get my phone to work. What do I do?
A: This is intended as a guide only. Please ask your local carrier for further assistance. Click here to find the Verizon store nearest you.